Kore Auahi (Zero Emission) – Terms and Conditions

Effective Date: 17th October 2024

1. Acceptance of Terms

By accessing or using the services provided by NETZERO.KIWI LTD, you agree to comply with and be bound by these terms and conditions.

2. Service Description

Kore Auahi (Zero Emission) is an emission offset certification service, developed and managed by NETZERO.KIWI LTD.

3. Refund Policy

Carbon offsets are generated by permanently deleting carbon credits. Due to this action being non-reversible, <u>no refunds can be provided under any</u> circumstances.

4. Not Transferable

Carbon offsets are not carbon credits. Purchasing carbon offsets does not give you possession of carbon credits.

5. Expiry

Your certification is valid for one year from the 'year ending' date entered in your emission declaration.

6. Limitation of Liability

NETZERO.KIWI LTD is not liable for any indirect or consequential damages arising out of or in connection with the use of our services.

7. Modifications to Terms

NETZERO.KIWI LTD reserves the right to modify these terms at any time. Users will be notified of any changes, and continued use of the service constitutes acceptance of the new terms.

8. Contact Information

For any questions regarding these terms, please contact: info@netzero.org.nz